



Texas Association of School Personnel Administrators

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Keith Hickman
Director, Web Development
Advanced Web Site Publishing
<http://www.awsp.com/>

Dear Keith,

TASPA has been a client of yours for website design and hosting for over eight years, and a client of your Website Maintenance Agreement program for over two years.

I want you to know that the Website Maintenance Agreement has been a true value-add service for TASPA, and I am very glad my Board approved of adding the service to our budget plan.

You and your staff at Advanced Web Site Publishing have shown yourselves to be outstanding in various key ways:

1. in responding to my urgent needs when sudden deadlines arise, such as with the changes to the teacher shortage survey and the compiling of the results;
2. in finding innovative, cost-effective, and efficient solutions to my association needs, such as the online searchable member directory, the teacher shortage survey, and the broadcast email service;
3. in general customer service, even when problems arose that were outside of the realm of Advanced Web Site Publishing, such as my email problems with my regular email carrier;
4. in the overall skill of your staff, including the elegant and manageable style and layout of the pages of our website at <http://taspa.org>.

In short, Advanced Web Site Publishing is a true asset to the team of service providers for TASPA. You are welcome to use TASPA and my name as references for prospect clients. I have been referring friends and colleagues to you for their website needs for some time.

Best,

Dr. Alejandra Ajuria Martin

Executive Director, TASPA